

What parents say...

"I just want to thank you for all the hard work that you have done for me and my son. I could not have done anything without your support, I am highly blessed to have you in my life."

"Thank you for all of your help and support, I am sure the whole process would have been much more difficult to navigate without you!"

www.hackneylocaloffer.co.uk/sendiags



Hackney SENDIAGS
Ann Tayler Children's Centre
1-13 Triangle Road
(off Westgate Street)
London E8 3RP

Special Educational Needs & Disabilities Information, Advice and Guidance Service for parents, carers, children and young people (up to 25 years)



Our service to you



Hackney

hackney learning trust

What we do

We provide free confidential and impartial, information, advice and support for parents, carers, children and young people such as:

- A telephone advice line
- A dedicated confidential e-mail address
- Support at meetings as and when appropriate
- Information, advice and support in relation to school admissions, exclusions and appeals
- Drop-in sessions
- **Knowledge is Power** information sessions for parents and carers and for young people
- Written information leaflets available online at www.hackneylocaloffer.co.uk
- Training for practitioners on request

"Thank you so much for all the help you have given us trying to find a suitable school for E. E is now settled and very happy. It really made a difference to our lives."

Helping parents, carers, children and young people

We help you:

- By listening to your views and concerns
- By working with you to explore your options
- To find the confidence to express your views
- With preparation for meetings
- By helping you think about your contribution to any assessments
- With dealing with forms, letters and reports
- To understand your rights in relation to SEN and Disability
- To attend parent support groups and forums
- To work in partnership with schools, colleges and early years settings and the local authority to develop positive relationships
- By signposting you to other relevant local and national services for information, advice and support



Contact us



Advice Line: 020 7275 6036

10am – 3pm Monday to Thursday
10am – 1pm Friday



sendiags@learningtrust.co.uk

www.hackneylocaloffer.co.uk/sendiags

Please note that there is a five working day response time to all calls and enquiries